



## What's New 'Cliff Notes'

### IBX SmartView 2020.2

IBX SmartView 2020.2 release delivers a set of new features enhancing the IBX SmartView capabilities.

#### **System Alerts configuration with Maintenance**

In this release, users can choose not to receive System Alert notifications for electrical and mechanical assets when they undergo maintenance. Users can enable and disable System Alert notifications for recipients during asset maintenance.

#### **Maintenance History**

This feature gives information on the history of maintenance completed on electrical and mechanical assets. Details on asset equipment and their geography is provided, along with the dates of routine maintenance last performed.

#### **Contextual Trouble Ticket**

With this feature, Trouble Tickets can be created efficiently for any data section directly from the dashboard. Users also have the option to submit customized trouble tickets from the Equinix Customer Portal using this feature.