



What's New 'Cliff Notes'

IBX SmartView 2021.2

IBX SmartView 2021.2 release delivers a set of new features enhancing the IBX SmartView capabilities.

Additional tag point name to System Alerts

In this release, users can see the underlying data-point that triggered each system alert on an asset, in System Alerts Activity. The tag point also appears in the additional details of a trouble ticket for the asset. This offers the site teams a better understanding of the raised issue, to efficiently diagnose and resolve the submitted ticket.