



## What's New 'Cliff Notes'

### Equinix Customer Portal 2022.2

To improve customer self-service and ordering on the Customer Portal and ease of doing business with Equinix, we have added new features and enhancements.

#### On-demand IBX Visit Log Report

On-demand IBX Visit Log Reports are now available in the ECP Report Center. This feature provides faster access to lists of visitors who have signed in with the security desk at an IBX data center.

#### User Permissions Change When Moving to Master Admin

The default permissions for Master Admins have changed. When a new Master Admin is created, or when an assigned user role is changed to the Master Admin role, the permissions no longer automatically grant physical access to all IBX data centers. (This does not impact the permissions for existing Master Admins.)

#### Billing API

You can now load invoices directly into your payables system. The Billing API provides automated invoice retrieval and gives you the ability to create custom reports with the data provided. For more information, including instructions for signing up, see [Billing](#).

#### Wet-sign for Cross Connects Orders

In addition to existing E-signature functions, Equinix has added wet-signatures for Cross Connects orders. Wet-signing allows you to print, physically sign and upload the order form for your orders. This feature is to comply with certain countries' statutory requirements.