



What's New 'Cliff Notes'

Equinix Precision Time 2022.3

With this release, Equinix Precision Time provides a redesigned portal for enhanced efficiency and ease of use. New trouble ticket functionality is also included for additional user support.

Redesigned Portal Experience

Equinix Precision Time enhances the user experience by redesigning the EPT portal for ordering and configuring services. The new portal flow provides consistency with other Equinix products that are available through the Equinix Customer Portal (ECP). The need for subscription services has been removed, and the Precision Time ordering process is more streamlined and easier to use.

Trouble Ticket Integration

To help expedite support for Equinix Precision Time issues, users can create trouble tickets and monitor them through the Precision Time portal, available through ECP. As with other Equinix products that are available on ECP, support is available for service issues, and for other technical problems with locations, networks, pricing, and so on. After trouble tickets are submitted, users can track the status and history of their support case. For more information, see the Precision Time [Support](#) topic.