



What's New 'Cliff Notes'

ECX Fabric 2020.3

Equinix Cloud Exchange Fabric 2020.3 delivers a set of new features enhancing the ECX Fabric capabilities.

User Permission Management

Reseller Master Admins can now:

- Grant custom permissions on the ECX Fabric to their own Customer Organization users.
- Grant custom permissions on the ECX Fabric to their sub-account users.
- Assign Master Admin privileges to a sub-account user.

Trouble Ticket Permissions

This feature adds an additional permission check for support tickets submitted from the portal. A dedicated permission is implemented for reporting issues and submitting tickets.

Auto Approvals for Bandwidth

Cloud Service Providers can now configure L2 service profiles with the auto approval option for L2 connection bandwidth upgrades. This feature allows you to decide if you want to approve bandwidth changes automatically or manually.