



## What's New 'Cliff Notes'

### Equinix Fabric 2021.2

Equinix Fabric 2021.2 includes the new Connections Inventory page and a new Service Token creation process. We also have enhancements to the Layer 2 Service Profile creation process, and Azure ExpressRoute improvements.

Equinix Fabric 2021.2 is available May 10, 2021.

### Connections Inventory

The new Connections Inventory offers a single location to view all connections and all connection details. Connections Inventory includes advanced filtering and search capabilities. Customers can even customize their view.

For more detailed information on using Connections Inventory, access the What's New 'Deep Dives' [here](#).

### Service Token Creation

It is now easier for service providers and customers to create A-side and Z-side service tokens using the new Service Token feature. Generate an A-side token to authorize another customer to connect from your A-side port to any other available destination on Equinix Fabric without needing to create a Private Service Profile. Generate a Z-side token to authorize other Equinix Fabric customers to connect to your virtual connections, ports, or services.

For more information on how to create a Service Token, access the What's New 'Deep Dives' [here](#).

### Layer 2 Service Profile Creation Enhancements

The three-step Layer 2 Service Profile creation process has been enhanced to allow customers to further customize their service profiles with new additions to the

workflow. Add custom text and hyperlinks in the service profile description. Create service tags, and upload custom logos to your profile.

A service profile is designed to help ease a buyer's provisioning of services through Equinix Fabric. For easy connection through Equinix Fabric, each provided service must have a service profile. A service profile can be associated with one or many Equinix Fabric ports.

**Note:** Ports associated with a single service profile must use either the Dot1q or Qin-Q protocol.

For more information on how to create a Service Token, access the What's New 'Deep Dives' [here](#).

## Support Ticket Integration

Support tickets are now integrated with the portal. Create a support ticket from ECP or from any data section on the Dashboard, System Alerts Activity, Maintenance Activity, History, or Scripts.

## Azure ExpressRoute Improvements

Equinix Fabric now validates tokens for increased security. Service Key validation is now the first step of creating an Azure ExpressRoute Connection.

Equinix has an API integrated ordering process for customers seeking to provision Microsoft Azure ExpressRoute. This increases automation in the process and allows for 100% self-service for the user. Customers can provision an ExpressRoute connection via the Equinix Fabric portal within minutes as a result.

For more information on connecting to Azure ExpressRoute, access the What's New 'Deep Dives' [here](#).

## Optional Turn-up Call

The Optional Turn-up Call is a policy change. Turn-up calls are no longer required, but can be scheduled upon request with a Customer Success Associate.

## **Common Company Profile**

The Common Company Profile feature allows customers to create and maintain a company profile across Equinix portals, increasing visibility and making the company profile more discoverable.