



What's New 'Cliff Notes'

ECX Fabric 6.5

ECX Fabric is an advanced interconnection solution that improves performance by providing a direct, private network connection.

Increased ECX Fabric Portal Availability

This capability promises high availability of the ECX Fabric portal - including planned and unplanned downtime. The goal is to provide a portal that is reliable and available to our customers, so they can be confident that ECX Fabric and the portal will remain a key part of their infrastructure at all times. The target measure is three nines of availability (99.9%).

ECX Fabric Product Name Change

"Cloud Exchange" is now "Cloud Exchange Fabric" and "Unlimited Connections" is now "Unlimited Local Connections". Customers will see consistency in the product name at various points, such as legal documents, quotes, order notifications, invoices, price lists, reports, and contracts.

Print Order Summary Functionality for ECX Fabric Orders

This functionality allows the customer to print the review page before placing the order for virtual connection creation. It is helpful for customers who want to get an approval within their own organization before placing orders above a certain dollar amount, and also highly beneficial due to the introduction of inter-region connections which may require internal approval. It allows customers to download a PDF of the order summary before placing the order.