



SPOTLIGHT ON

EQUINIX CONNECT



Hello, I'm Rupinder Randhawa, Principal Product Manager at Equinix. Equinix is the global leader in colocation, which is where customers come to build out their digital platform.

Once set up in the data center, access to the internet becomes critical. This is where Equinix Connect comes in. Let's look at the options in how to get started.

In this video I'll go over the different types of internet access Equinix offers, why customers choose Equinix Connect for access, how to order the service, and where to get more information.

Primary internet access is the most often thought of service when we think of the Internet. This is when a customer wants a high bandwidth connection to the Internet, and one that can provide optimized connections to local SAS providers.

Secondary or backup service is just that, a redundant connection to the primary internet connection. Lastly, the customer could want a separate low bandwidth management channel, connecting to their equipment in the data center, that's used to monitor and manage their infrastructure. This is not used as a path for main traffic that goes to and from the internet.

Equinix Connect Locations

Availability as of June 2019

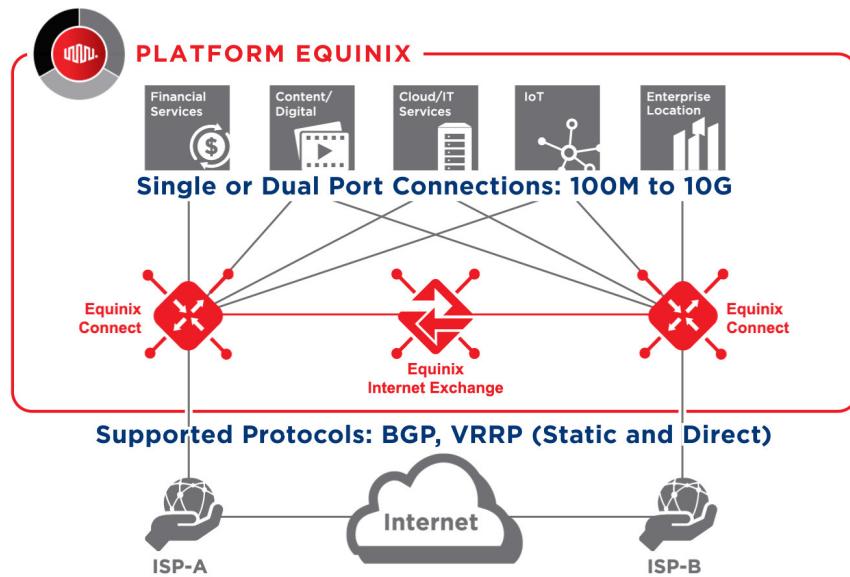




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Equinix Connect Service Overview



Equinix Connect is available in most major metros globally. Here on this map, the blue dots indicate EC metros. We now have almost 40 EC metros globally. We'll continue to expand Equinix Connect to additional metros as Equinix grows.

Equinix Connect provides direct internet access for customers with single or dual port connections, from 100M to 10G. We leverage multiple large internet service providers, or ISPs, at every location to ensure redundancy. We support different protocols such as BGP, VRRP (static and direct).

EQUINIX CUSTOMER PORTAL

Orders Dashboard

TOTAL Internet Exchange Port
Cloud Exchange Port/Connection
53

Order Number	Product or Ticket Type	IBX(s)	Ordering Contact
1-18776757528	Cloud Exchange Port/Connection	AM1	amer-user11 amer-user11
1-186804257552	Internet Exchange Port	CH2	amer-user11 amer-user11
1-186804257551	Internet Exchange Port	AT1	amer-user11 amer-user11
1-186804257550	Cloud Exchange Port/Connection	CH2	amer-user11 amer-user11
1-186804257218	Metro Connect Port	AT1	amer-user11 amer-user11
1-186804257160	Cloud Exchange Port/Connection	AT1	amer-user11 amer-user11

EQUINIX SUPPORT AND HELP

Help Resource Centre

My Equinix Contacts

Equinix Customer Guide

Global Service Desk

NOTIFICATIONS 2 Reports



The screenshot shows the Equinix Customer Portal interface. At the top, there's a navigation bar with links for Orders & Tickets, Operations, Network Management (which is currently selected), Reports, Administration, and Support. Below the navigation is a dashboard titled 'Orders Dashboard' featuring a circular chart with segments for Cage, Internet Exchange Port, and Cloud Exchange Port/Connection, totaling 53. To the right of the chart is a section titled 'MANAGE YOUR INTERCONNECTIONS' with two sub-sections: 'Equinix Cloud Exchange Fabric' and 'Equinix Internet Exchange'. Below these are two boxes: 'Ordering Contacts' (0) and 'IBXs' (10). A callout box highlights the 'Equinix Connect: Traffic Usage' section, which says 'View, monitor and analyse your Internet traffic and routing behaviour to troubleshoot issues'. Further down, there's a table of orders with columns for Order Number, Product or Ticket Type, IBX(s), Ordering Contact, and Status. The table lists several entries, including 'Cloud Exchange Port/Connection' and 'Internet Exchange Port'. On the right side of the portal, there's a 'Message Centre' section and a promotional banner for the portal.

Our special sauce is the Equinix Internet Exchange Fabric that is connected to Equinix Connect routers. This can potentially offer a shortcut to access local peers, resulting in faster performance that may not be possible from a third-party ISP.

To order Equinix Connect, simply contact your Equinix Connect sales team. If you do not have a contact already login to our Equinix customer portal at <https://customerportal.equinix.com>. From the top pull down menu, select support, then my Equinix contacts. A new page will open up with all the relevant information.

The Equinix customer portal is also useful once you have the Equinix Connect service up and running. You can view, monitor, and analyze your Internet traffic and

routing behavior by going to the network management pull down menu, then selecting Equinix Connect traffic usage.

In conclusion, Equinix Connect gives you internet access with superior performance and high availability.

We have configurations that tailor to your needs, provide optimized routes for better performance, and leverage multiple ISPs for high availability.

Reach the internet with Equinix Connect. Thanks for watching.