



## SPOTLIGHT ON

# EQUINIX CONNECT

**Hello, I'm Rupinder Randhawa, Principal Product Manager at Equinix.**

Equinix is the global leader in colocation, which is where customers come to build out their digital platform.

Once set up in the data center, access to the internet becomes critical. This is where Equinix Connect comes in. Let's look at the options in how to get started.

In this video I'll go over the different types of internet access Equinix offers, why customers choose Equinix Connect for access, how to order the service, and where to get more information.

Primary internet access is the most often thought of service when we think of the Internet. This is when a customer wants a high bandwidth connection to the Internet, and one that can provide optimized connections to local SAS providers.

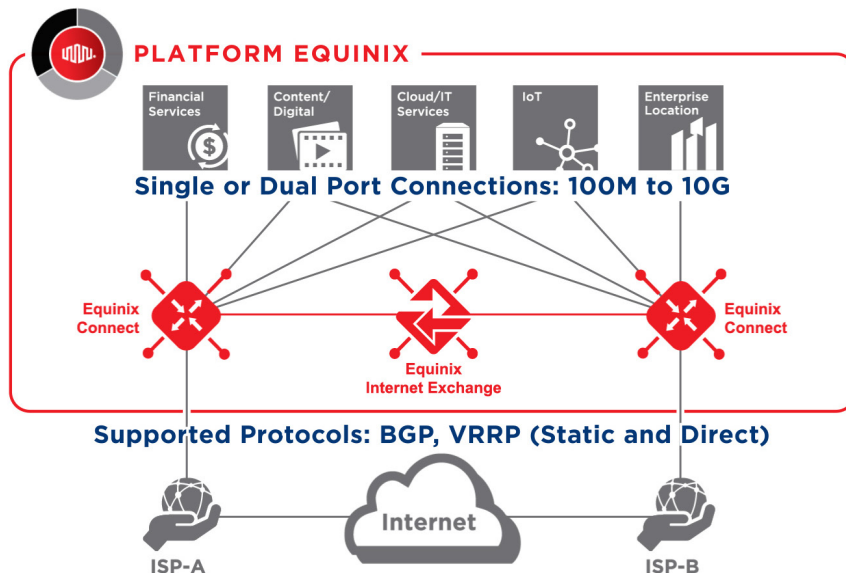
Secondary or backup service is just that, a redundant connection to the primary internet connection. Lastly, the customer could want a separate low bandwidth management channel, connecting to their equipment in the data center, that's used to monitor and manage their infrastructure. This is not used as a path for main traffic that goes to and from the internet.

## Equinix Connect Locations

Availability as of June 2019

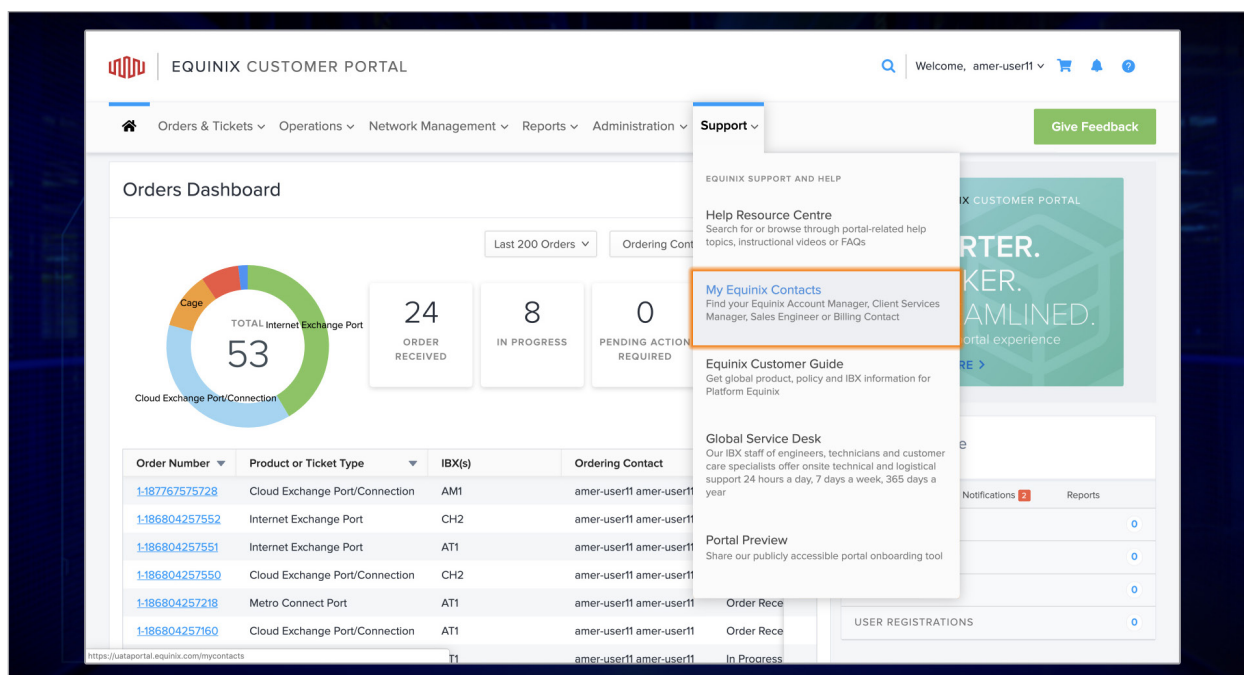


## Equinix Connect Service Overview



Equinix Connect is available in most major metros globally. Here on this map, the blue dots indicate EC metros. We now have almost 40 EC metros globally. We'll continue to expand Equinix Connect to additional metros as Equinix grows.

Equinix Connect provides direct internet access for customers with single or dual port connections, from 100M to 10G. We leverage multiple large internet service providers, or ISPs, at every location to ensure redundancy. We support different protocols such as BGP, VRRP (static and direct).



**EQUINIX CUSTOMER PORTAL**

Welcome, amer-user1

Orders & Tickets, Operations, Network Management, Reports, Administration, Support

**Orders Dashboard**

53 TOTAL Internet Exchange Port

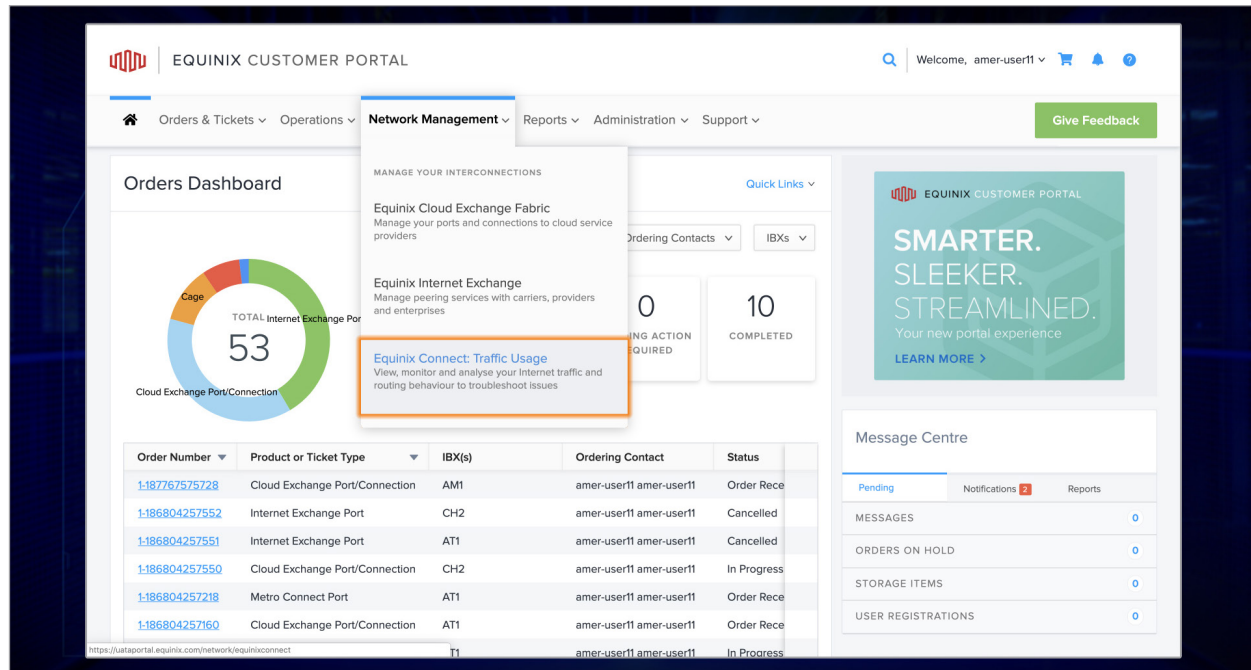
34 Cloud Exchange Port/Connection, 19 Internet Exchange Port

24 ORDER RECEIVED, 8 IN PROGRESS, 0 PENDING ACTION REQUIRED

| Order Number   | Product or Ticket Type         | IBX(s) | Ordering Contact        |
|----------------|--------------------------------|--------|-------------------------|
| 1:1877675728   | Cloud Exchange Port/Connection | AM1    | amer-user11 amer-user11 |
| 1:186804257552 | Internet Exchange Port         | CH2    | amer-user11 amer-user11 |
| 1:186804257551 | Internet Exchange Port         | AT1    | amer-user11 amer-user11 |
| 1:186804257550 | Cloud Exchange Port/Connection | CH2    | amer-user11 amer-user11 |
| 1:186804257218 | Metro Connect Port             | AT1    | amer-user11 amer-user11 |
| 1:186804257160 | Cloud Exchange Port/Connection | AT1    | amer-user11 amer-user11 |

**SUPPORT**

- Help Resource Centre
- My Equinix Contacts
- Equinix Customer Guide
- Global Service Desk



Our special sauce is the Equinix Internet Exchange Fabric that is connected to Equinix Connect routers. This can potentially offer a shortcut to access local peers, resulting in faster performance that may not be possible from a third-party ISP.

To order Equinix Connect, simply contact your Equinix Connect sales team. If you do not have a contact already login to our Equinix customer portal at <https://customerportal.equinix.com>. From the top pull down menu, select support, then my Equinix contacts. A new page will open up with all the relevant information.

The Equinix customer portal is also useful once you have the Equinix Connect service up and running. You can view, monitor, and analyze your Internet traffic and

routing behavior by going to the network management pull down menu, then selecting Equinix Connect traffic usage.

In conclusion, Equinix Connect gives you internet access with superior performance and high availability.

We have configurations that tailor to your needs, provide optimized routes for better performance, and leverage multiple ISPs for high availability.

**Reach the internet with Equinix Connect.**  
**Thanks for watching.**