



What's New 'Cliff Notes'

Equinix Connect 2021.2

Equinix Connect 2021.2 provides features that support customers placing online orders through the Equinix Customer Portal.

Wet-Sign for Order Approvals

With this release, "wet signatures" as well as electronic signatures are available for approving order quotations for Equinix Connect orders. Through their email confirmation link, customers can simply upload and return a printed, signed copy, referred to as a wet signature, to verify their orders.

Request Account Support for Online Orders

While using the Equinix Customer Portal to order Equinix Connect, customers who need assistance can now request support for completing the process. Additional time might be needed while an Equinix account representative or sales representative follows up.