



What's New 'Cliff Notes'

Equinix Connect 2021.3

Equinix Connect 2021.3 offers enhancements to the online ordering process that provide customers with a simplified, more flexible flow.

E- Signatures No Longer Required for Some Accounts

Customers with Equinix Connect accounts that don't require a signature no longer need to provide an e-signature when placing an order through the Equinix Customer Portal (ECP). This update streamlines the online ordering process.

Pop-up Message Clarifies Access Permission When Searching for a Port

During the ordering process, a user might search in the ECP for a specific Equinix Connect port location, IBX data center, or account. The user's access level might restrict port orders to selected locations. When this occurs, a pop-up notification instructs the user to contact their account administrator to request additional permissions.

Order Summary Available in PDF

Users can now choose to download and print a PDF summary of their Equinix Connect order.